Here are some important questions to ask from reference’s provided by the child care facility.

<table>
<thead>
<tr>
<th>Name of Child Care Provider:</th>
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<tbody>
<tr>
<td>Name of Reference:</td>
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<tr>
<td>Phone Number:</td>
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<tr>
<td>Date of Interview:</td>
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</tbody>
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1. How many of your children are cared for by this provider?
2. How old are your children?
3. For how many hours, days, each week is your child in care with this provider?
4. How long have you employed this provider?
5. Why did you decide to use this provider?
6. What has pleased you most about this provider?
7. What would you like to change?
8. To your knowledge, has the provider ever had to respond to an emergency?
9. If so, how was the situation handled?
10. Have you or anyone you know experienced any conflict with this provider?
11. How does the provider respond to conflicts with parents or to parents’ suggestions?
12. Do you find the providers contracts and procedures clear and fair?
13. What other information would you like parents to know about this provider?
14. Other Questions:  

“The mission of Community Resources for Children is to provide resources for the early care and education of children in Napa County”